

ANYTIME, ANYWHERE, ANY DEVICE!

KYOCERA FLEET SERVICES



Monitor & Manage your printer fleet



**DECREASE DOWNTIME
INCREASE PRODUCTIVITY**

WHAT IS KFS?

INNOVATIVE APPROACH TO FLEET MANAGEMENT

Kyocera Fleet Services (KFS), is a cloud-based service that allows Century to view the status of any copier/printer on the network and quickly respond to issues that may arise, then perform the necessary maintenance in a pro-active manner—anytime, anywhere! KFS allows us to provide services above and beyond all others in the marketplace today to include: automated meter collection, remote device configuration, analysis of machine usage, remote incident resolution, remote software & security updates, improved technical visit efficiencies and automated supply delivery.

HOW CAN KFS HELP YOU?

SAVE TIME AND SAVE MONEY

Century knows that monitoring and maintaining a fleet of printers can be time-consuming and costly. KFS has allowed Century to diagnose and resolve an unprecedented 30% of service calls with remote diagnostic technology. If a technician needs to be onsite, KFS remote diagnostics has assisted our technicians in providing customers with a whopping 86% first time fix rate, the industry average is 80%. No waiting on a technician to get parts!

By offering this new pro-active technology, Century can ensure decreased downtime, decreased cost, and increased productivity. Who would say no to that?



POWERING BUSINESS **TECHNOLOGY**

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