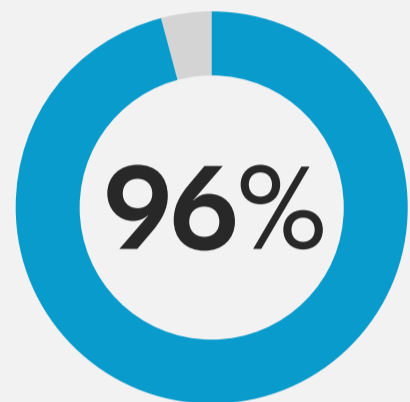
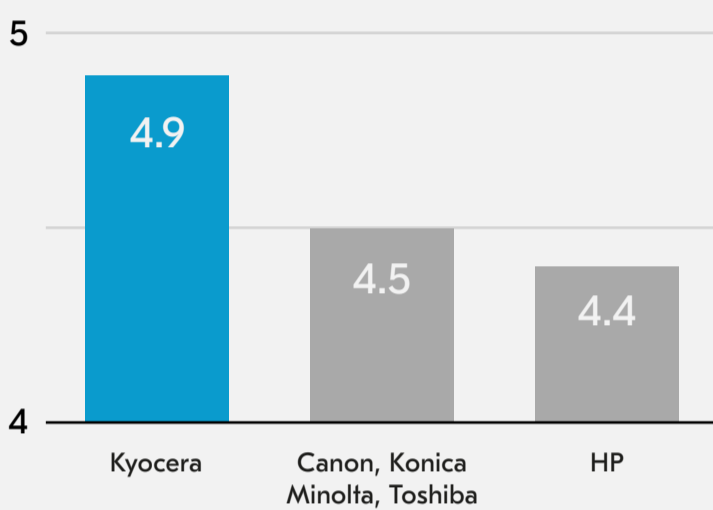


Proud to be Peer-Recognized for Managed Print Services

With a Peer rating of 4.9/5, Kyocera has demonstrated how a customer-centric approach to Managed Print Services has elevated us head and shoulders above the rest.

In the MPS in the digital workplace market, Gartner Peer Insights has published 408 reviews and ratings in the 12-month period ending 30 September 2020. In this document, only vendors with 10 or more eligible published reviews during the specified one-year submission period are included.



of our customers would recommend Kyocera's MPS offering to a friend or colleague. As on September 30, 2020

Image created by Kyocera basis Gartner report.

KYOCERA Document Solutions Reviewer Demographics		As of 30 September 2020	
4.9 ★★★★★ (56) 5 Star 89% 4 Star 7% 3 Star 4% 2 Star 0% 1 Star 0%	Company Size Overall Reviews = 56 10B+ USD 2% 1B - 10B USD 20% 50M - 1B USD 79% Public Sector, Gov't, Edu 0%	Industry Overall Reviews = 56 Services 64% Finance 23% Healthcare 4% Miscellaneous 4% Other 5%	Deployment Region Number of Responses = 59 North America 5% Europe, Middle East and Africa 78% Asia/Pacific 17% Latin America 0%

Note: Percent distributions may not add up to 100% due to rounding. The number of responses for "Deployment Region" may exceed the overall reviews count as reviewers can select multiple regions.
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4.8 Service Capabilities

● ● ● ● ●

Giving you everything you need to transform the way you work.

4.8 Evaluation & Contracting

● ● ● ● ●

We believe MPS should be both flexible and scalable.

4.8 Planning & Transition

● ● ● ● ●

We identify the best strategy for your business and get to work.

4.7 Delivery & Execution

● ● ● ● ●

You get the right solutions at the right time – every time.

What is Managed Print Services?
 MPS is where an external provider manages a company's print infrastructure.

What is Gartner Peer Insights?
 Gartner Peer Insights is a free peer review and ratings platform designed for enterprise software and services decision makers. Reviews go through a strict validation and moderation process in an effort to ensure they are authentic.

What is Gartner Peer Insights "Voice of the Customer"?
 The "Voice of the Customer" is a document that synthesizes Gartner Peer Insights' reviews into insights for IT decision makers.

Who takes part?
 Key decision makers from the related field. Gartner's peer community consists of reputable vendors with a proven track record in the industry.

Total score out of 5. As on September 30, 2020
 Source: Gartner Peer Insights 'Voice of the Customer': Managed Print Services in the Digital Workplace

Gartner Peer Insights 'Voice of the Customer': Managed Print Services in the Digital Workplace, Peer Contributors, 9 November, 2020. This graphic was published by Gartner, Inc. as part of a larger research document and should be evaluated in the context of the entire document. The Gartner document is available upon request from Kyocera. Gartner Peer Insights Customers' Choice constitute the subjective opinions of individual end-user reviews, ratings, and data applied against a documented methodology; they neither represent the views of, nor constitute an endorsement by, Gartner or its affiliates.

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